

PSNH Energy Park 780 N. Commercial Street, Manchester, NH 03101

Public Service Company of New Hampshire P.O. Box 330 Manchester, NH 03105-0330 (603) 669-4000 www.psnh.com

The Northeast Utilities System

January 20, 2012

Debra A. Howland
Executive Director and Secretary
State of New Hampshire
Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, New Hampshire 03301-2429

Re: 4th Quarter 2011 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 - Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 4^{th} quarter of 2011. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Sincerely,

Heather M. Arvanitis

Matheym Quanto

Analyst

HMA:kd Enclosures

cc: M.A.Hatfield, OCA